



a siemens company

# project AMS2000*plus*

**Partnership AMS and amsbg  
for a successful IT project**



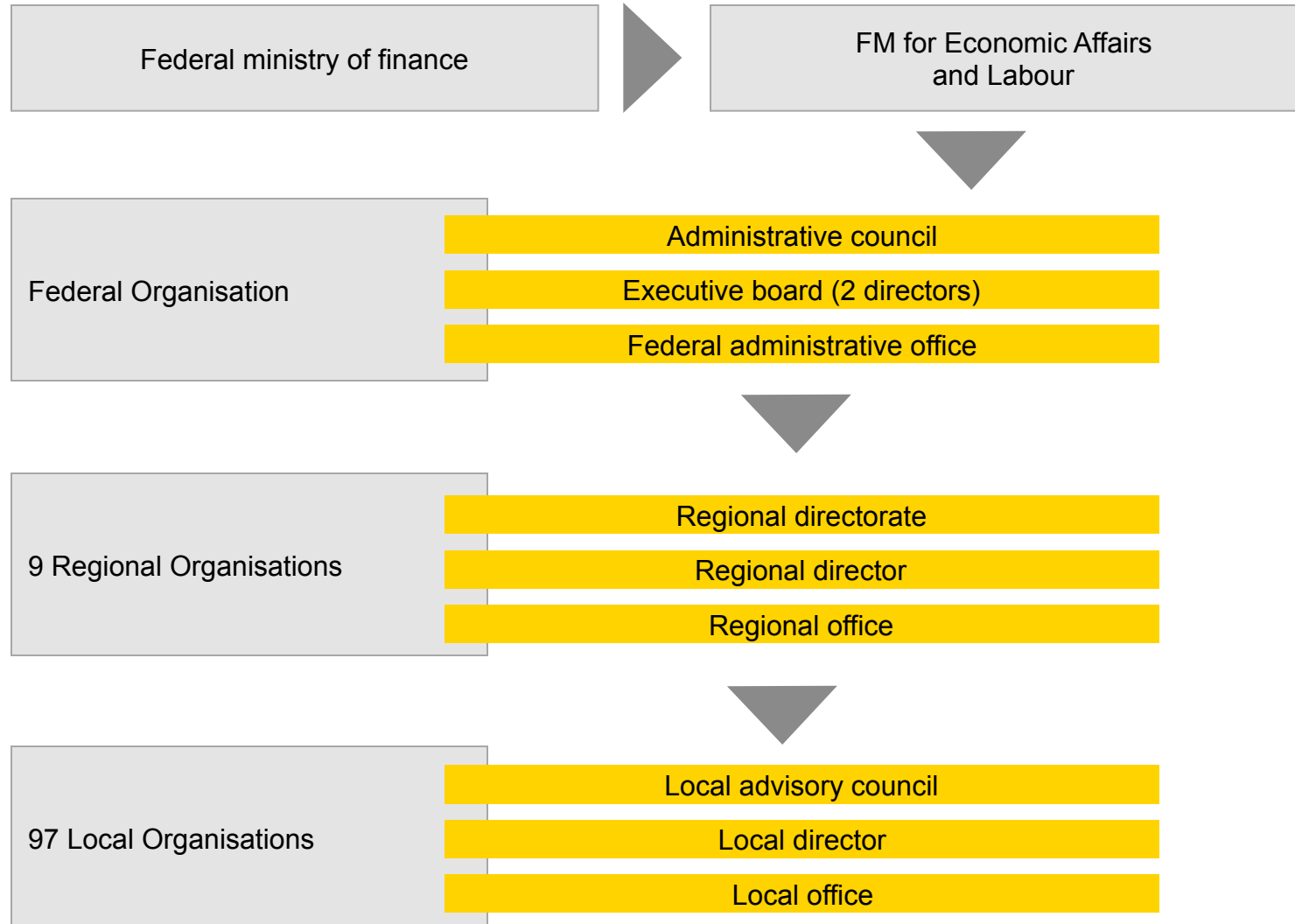
# The Public Employment Service of Austria



- the leading service provider to the Austrian employment market
- about 4500 employees
- central head quarter,  
9 organisations in the provinces and  
97 regional offices in Austria
- unemployment rate (EUROSTAT) 4,3%
- about 438.000 job placements (2003)
- about 298.000 job offerings with AMS (2003)

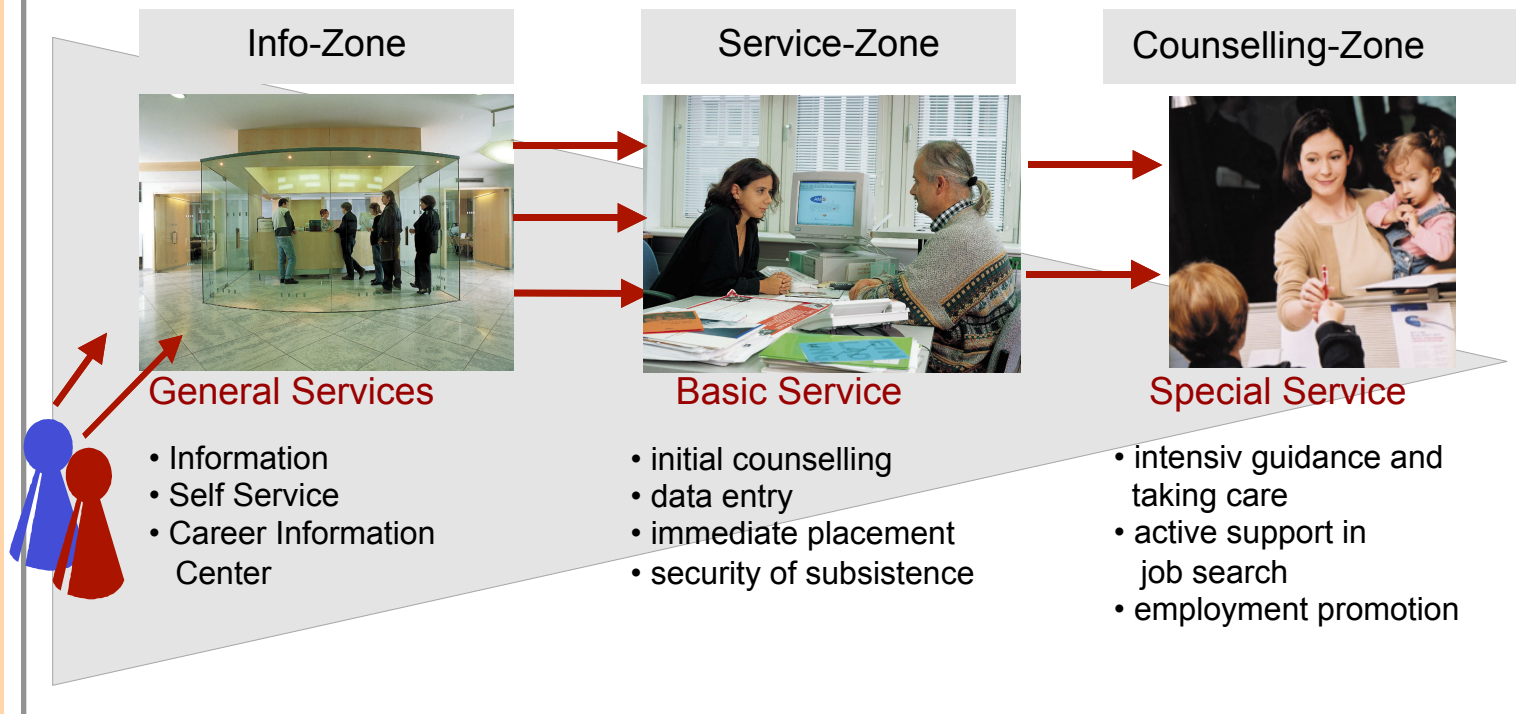


# Organisation of AMS



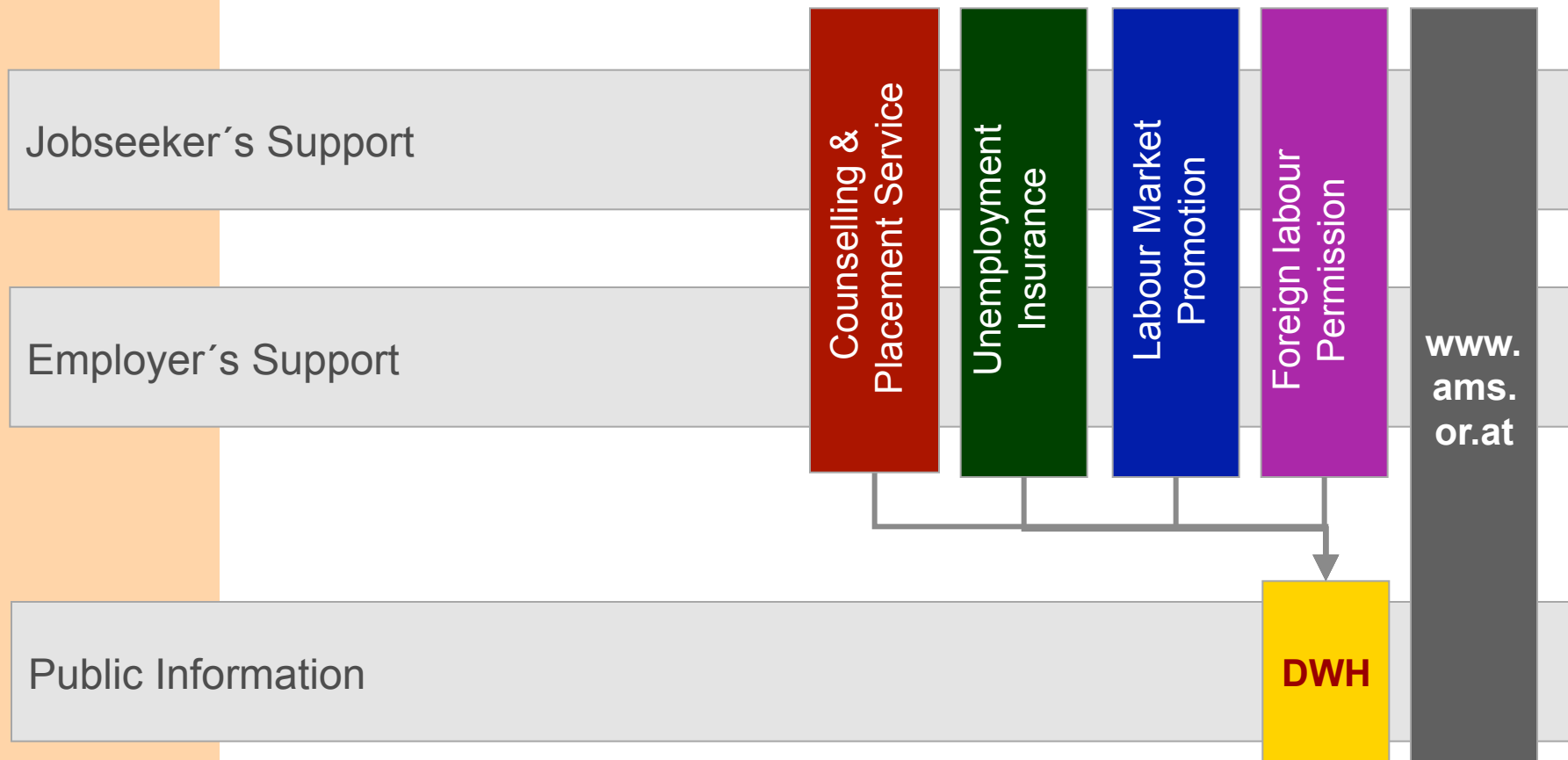
# One stop shop – the daily business

## Local office- Three areas concept



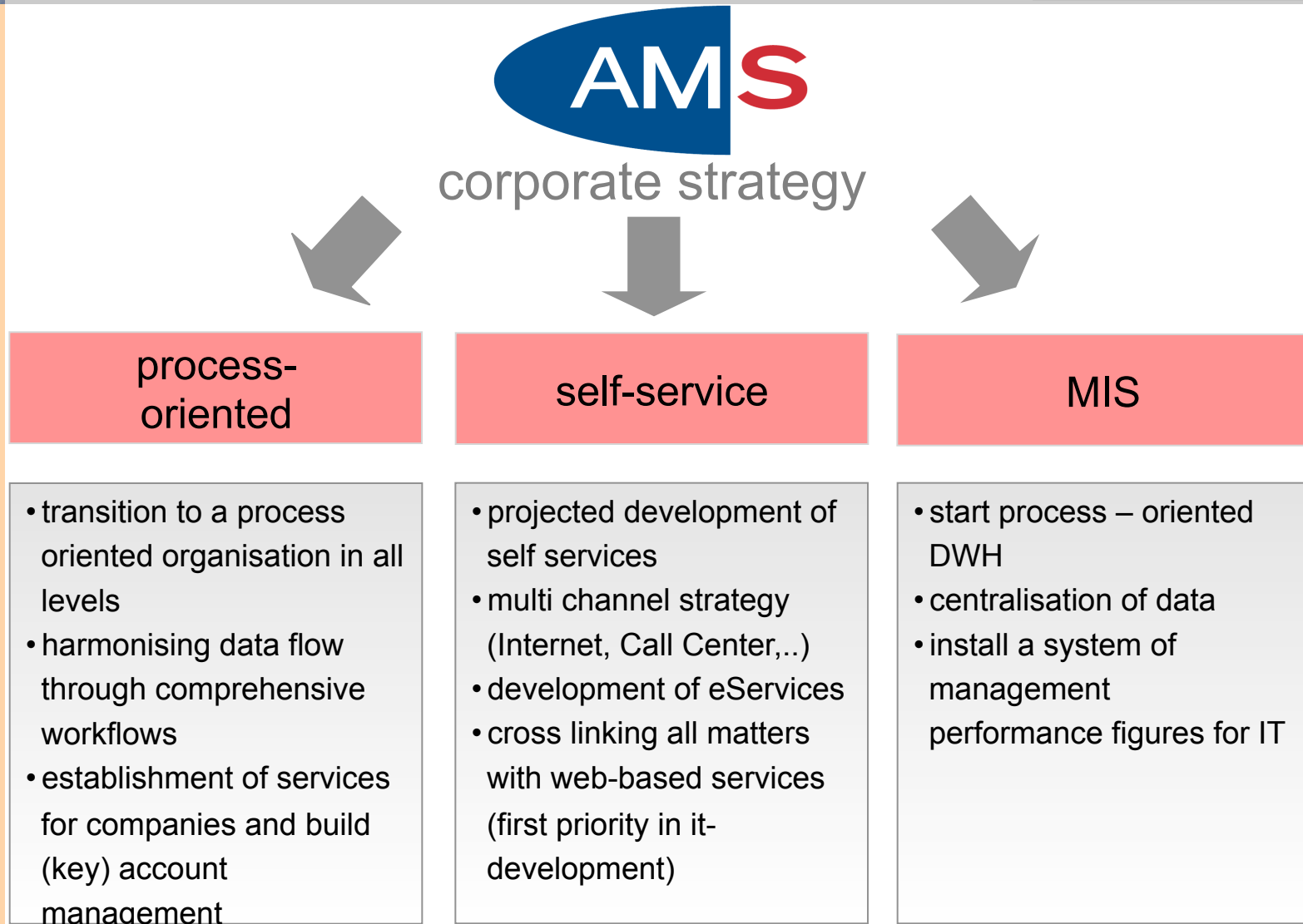


# AMS – Processes are IT supported



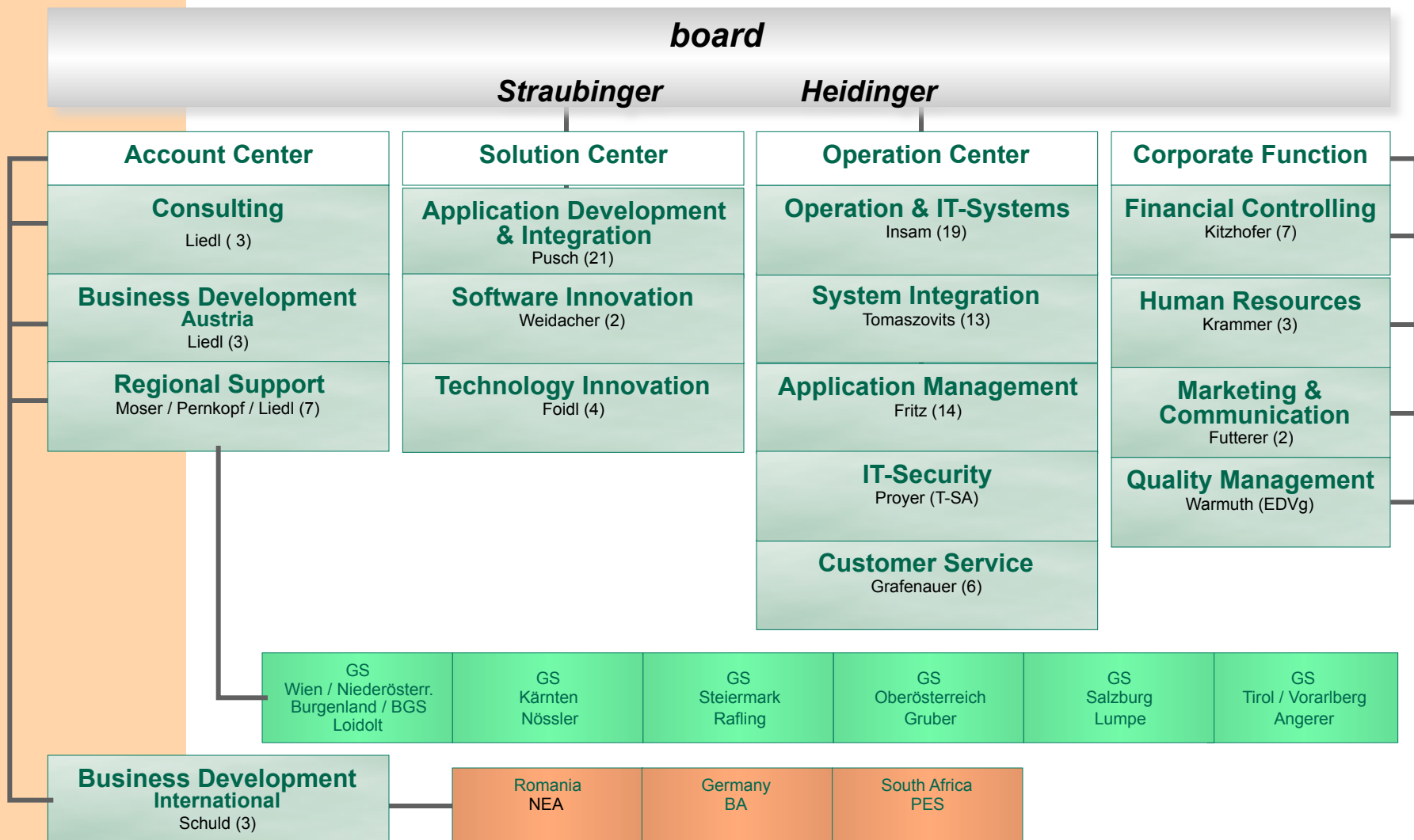


# The future of AMS





# structure and organisation of amsbg

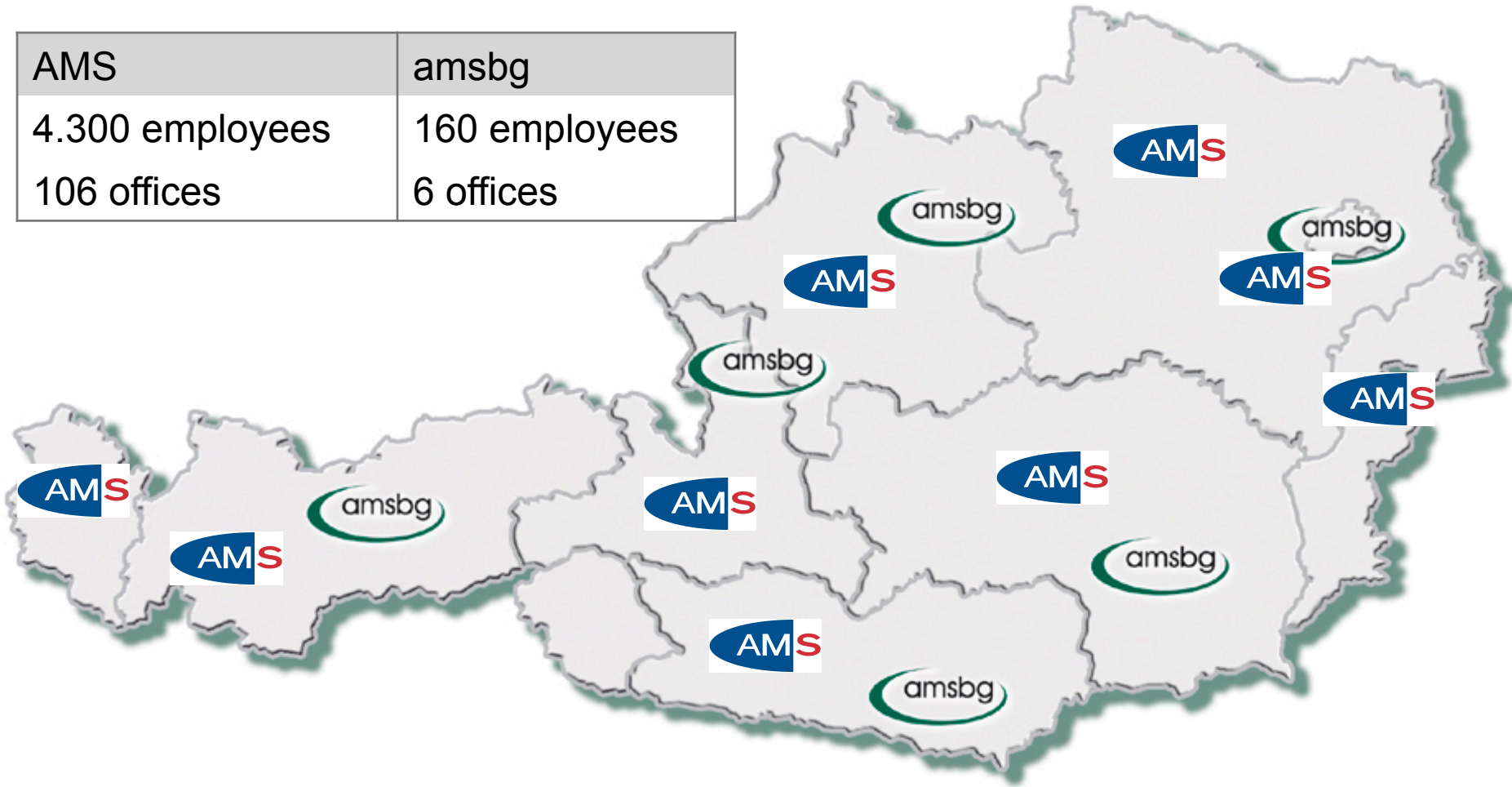




## local partnership to the customer is a factor for success



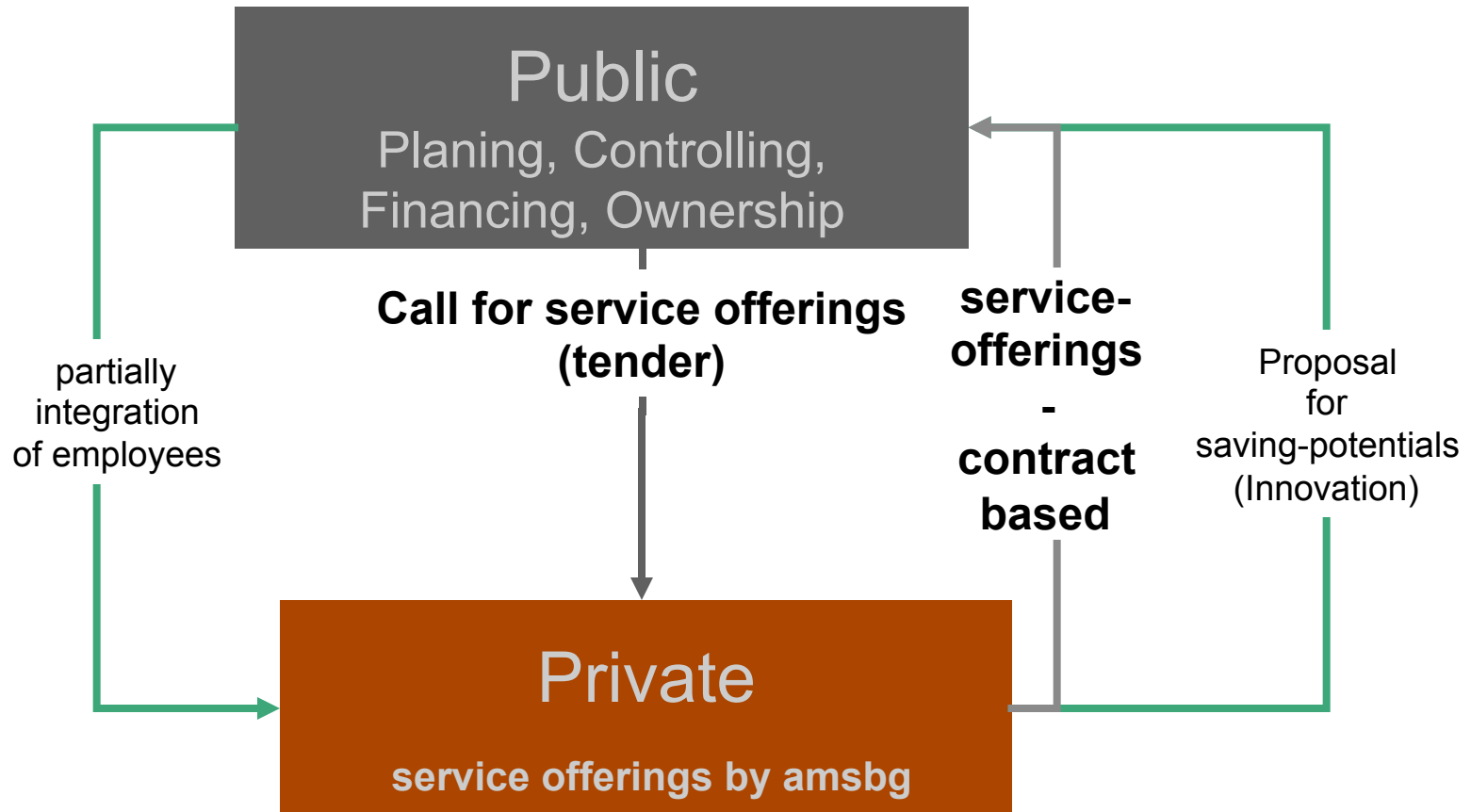
AMS	amsbg
4.300 employees	160 employees
106 offices	6 offices



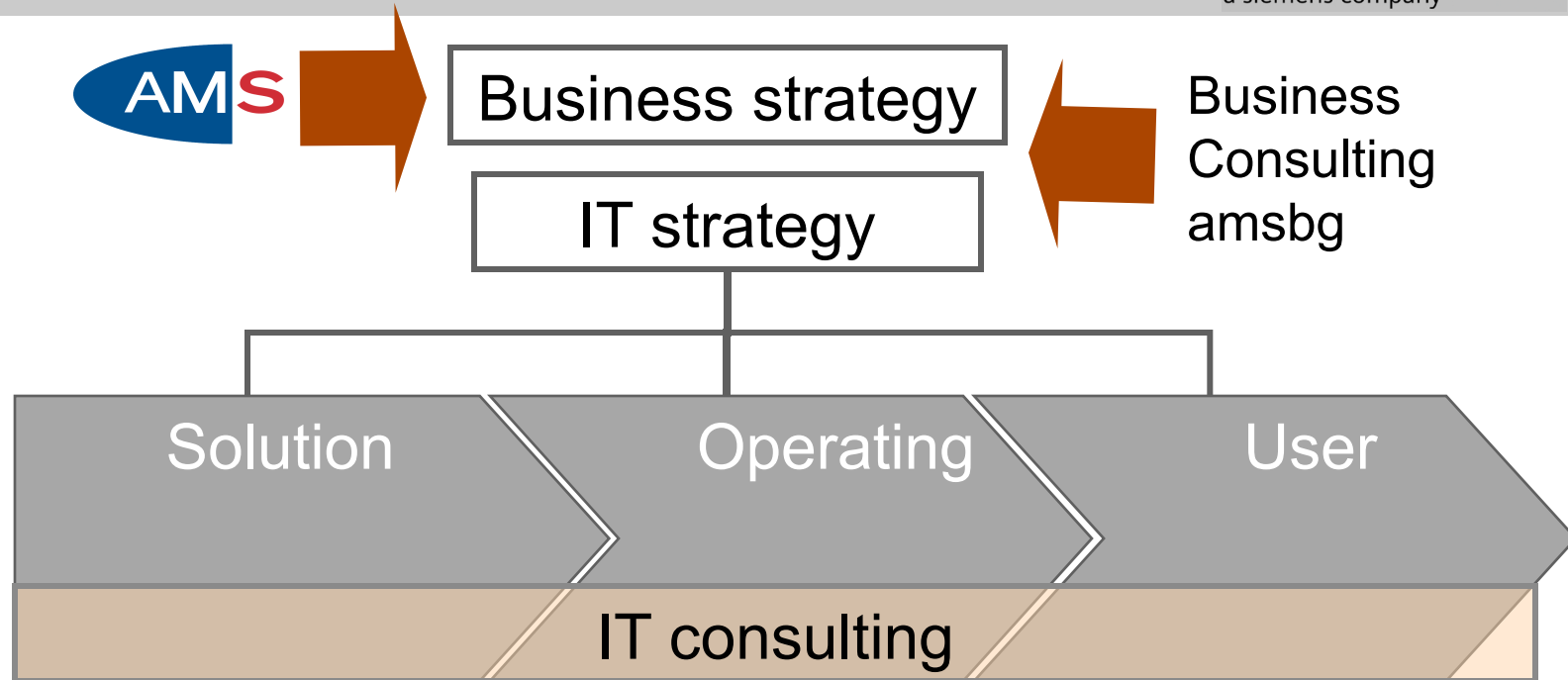


## a special PPP-Model

expansion  
of a classic  
outsourcing-  
contract about  
components of  
a PPP-Model



## Strategic partnership



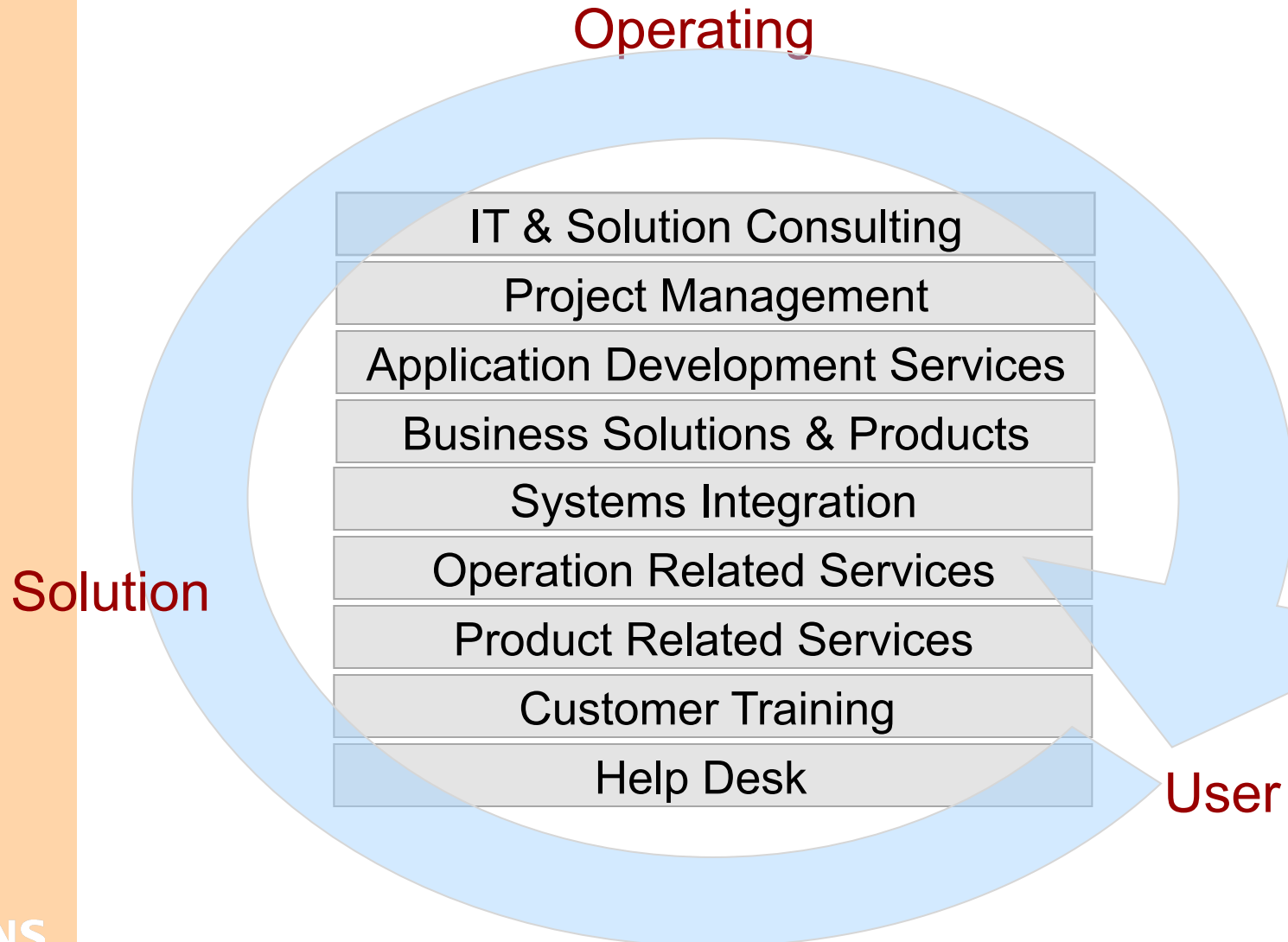
The IT-Strategy follows the business strategy of AMS and support as best as possible

Development  
Release-  
management  
EAI  
eServices

Acquisition and  
Business management  
for data center, ASP and  
networks

Help Desk  
Training  
Services

## Scope of services



# Advantages and benefits for Public Employment Services

Professional,  
need specific  
IT outsourcing  
enables  
unrestricted  
focus and  
concentration  
on core business

- **Strategy**
- **Service**
- **Expenses**
- **Staff**



**for:**

- lower unemployment rate
- shorter period spent
- faster jobplacing
- satisfied AMS customer



## Advantages and benefits for Public Employment Services



### Strategy

- Focus on core business
- Flatable costs
- Risk transfer to service enterprise
- Flexible reaction to modified requirements
- Regular availability of state of the art-technology
- Effects of acceleration and efficiency increase by goal-oriented tasks and splitted functions





## Advantages and benefits for Public Employment Services



### Service

- Fast availability of professional services
- Customer oriented services
- Implementation of IT projects without internal restrictions
- Assured SLA for top level availability and security

# Advantages and benefits for Public Employment Services



## Expenses

- Definite cost reduction
- Saving potentials in IT operating

## Personal

- No problem to hire staff
- Solved qualification problems
- Management discharge



... made possible by the strong partner amsbg



amsbg  
has proved  
its  
achievement  
potential

- ... responsibilities for projects since more than 10 years
- ... local closeness by branch offices in provinces
- ... reemployment of former AMS employees
- ... exclusive focus on AMS projects
- ... innovation owner with long lasting experience
- ... unique branch know-how in connection between IT and— job-market
- ... developing relations with leading Public Employment Service Organisations in Europe